

How to find your



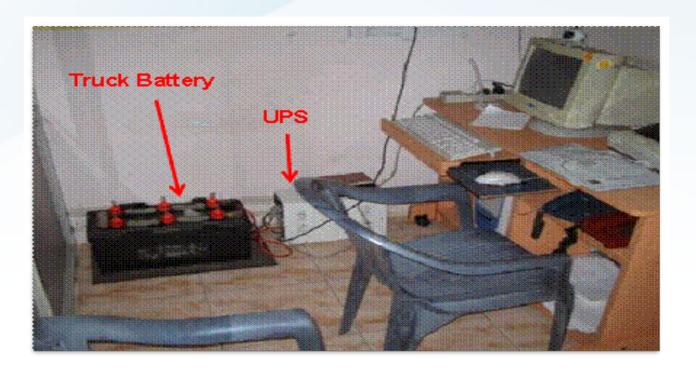
Without breaking your bank

1. Go outside

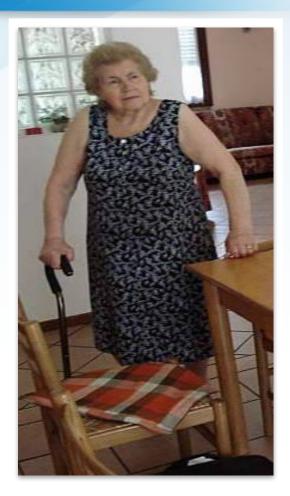




1. Go outside



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2. Take notes and pictures; share with friends

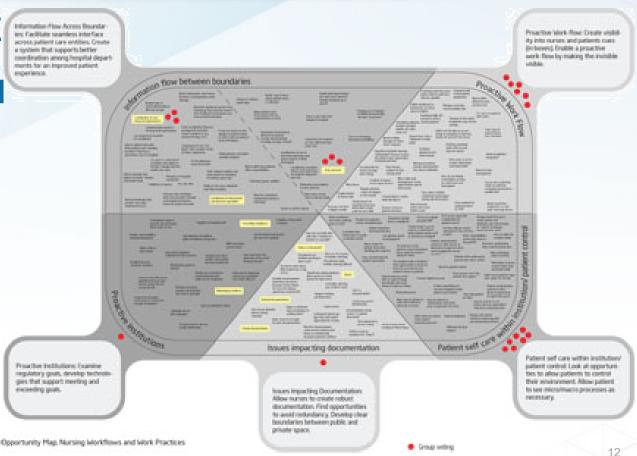


3. Fight about what it all means

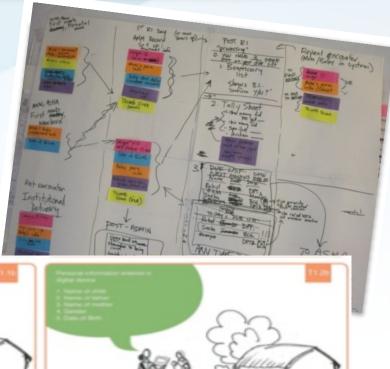


4. Think about whole systems

5. Figure out where you can play



6. Make stuff up



AWWIASHA first encounters a newborn child



7. Then test it



8. Then test it some more

Cameras need to be well integrated into the interior of the car in order for participants to feel comfortable within their presence. A few participants struggled to get over the idea of cameras because the were so "in-their-face" during the test.

An explanation about what the cameras do, what kind of data is being captured and stored, and options the driver has around overriding features were all information users said they would want to be told during a test-drive, to assuage any concerns or questions they might have.

Just be sure you know what you're testing and why

2 participants had initial questions around the security of the video feed itself. Could people hack into it?

- 1. Go outside
- 2. Share with friends
- 3. Fight about it
- 4. Think of whole systems
- 5. Find where you can play Creative

Critical

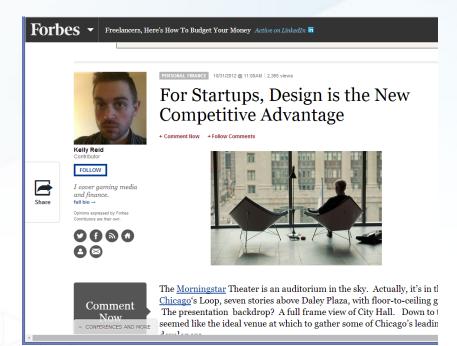
- 6. Make stuff up
- 7. Test it
- 8. Iterate

Analytic

Observant,

storytelling







How Business Is Adopting Design Thinking

By Venessa Wong > 8 November 03, 2009













At GE, P&G, and other companies, a design perspective is a problem-solving apparatus that can be applied companywide

When the best and brightest managers from GE (GE) attend the company's Crotonville learning center in Ossining, N.Y., for the Technical Leadership Development Course, they start by reading a comic book. For many of the handpicked participants, this is their first, uncomfortable encounter with design. They're stretched further over the two-week training as they're asked to decribe their toughest problem in a haiku and draw workflow and patient experience maps.

